



VIA EMAIL AND FIRST-CLASS MAIL

April 20, 2020



RE: Letter of Response for Grievance #3553 filed on December 16, 2019

Dear [REDACTED]:

In accordance with Chapter 24 Subtitle 5-B, Section 2405 of the District of Columbia Municipal Regulations, DC Public Schools (DCPS) Comprehensive Alternative Resolution and Equity (CARE) team has completed its investigation of the above referenced grievance.

**Grievance Issues**

Based on a review of the information provided, the written grievance raised the following issues under the jurisdiction of this office:

1. **5-B DCMR 2405.2(c)**: Where it is alleged that any student or group of students is being subjected to an arbitrary or unreasonable regulation, procedure, or standard of conduct. You reported concerns involving Student [REDACTED] being unfairly removed from the aftercare program at [REDACTED] School.

**Review Procedure**

The review included interviews with the following individuals:

1. Parent of Student [REDACTED], [REDACTED]
2. KinderCare Champions Regional Director, [REDACTED]
3. KinderCare Champions DC Area Manager, [REDACTED]
4. DCPS Partner Engagement Manager, [REDACTED]
5. [REDACTED] School Principal, [REDACTED]

The review also included review of the following which were either submitted by the complainant, submitted by the school, or accessible via DCPS data systems:

1. [REDACTED] incident report documentation provided by KinderCare Champions
  2. SEDS: DCPS' Special Education Database for information on Student [REDACTED]'s disability
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3. KinderCare Champions Before-And-After-School Family Handbook

**General Findings of Fact**

The following findings of fact resulted from the investigation:

1. On \_\_\_\_\_ Student \_\_\_\_\_ and another student were involved in a physical altercation during aftercare that resulted in Student \_\_\_\_\_ sustaining a bruise on his face.
2. On \_\_\_\_\_, it was reported by KinderCare Champion that after you were informed of Student \_\_\_\_\_'s physical altercation, you came to \_\_\_\_\_ School and made threatening remarks to staff.
3. On \_\_\_\_\_ KinderCare Champions removed Student \_\_\_\_\_ from the aftercare program stating you posed a safety risk to staff.
4. On \_\_\_\_\_ you reported to DCPS that you were upset with the way the \_\_\_\_\_ incident was handled and didn't think it was fair that Student \_\_\_\_\_ was removed from the aftercare program.
5. On \_\_\_\_\_ you reported to DCPS CARE that KinderCare Champions was not being truthful when they said \_\_\_\_\_ You also reported to DCPS CARE that you want your kids back in aftercare.
6. On \_\_\_\_\_

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Additionally, Kindercare Champions reported to DCPS CARE that they will reconsider Student

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